

Phlebotomy Service at Gilbert Hitchcock House (North Wing)



IMPORTANT UPDATE (February 2021)

The Trust is working hard to improve patient experience at the Phlebotomy Department at Gilbert Hitchcock House, North Wing, Bedford.

We will be introducing an appointment system at this site in due course and this will improve patient waiting time for blood tests.

There will be a number of ways that you will be able to book a blood test:

- Online service available 24/7
- Automated telephone service available 24/7
- By telephone to speak to our friendly reception staff
- Walk in and book the next available appointment slot
- Phlebotomy services for children under the age of 16yrs will remain in the Paediatrics Outpatient Department

More details on how this service will be made available to you will follow in the next few weeks.